

## Value of contracts let by the Scottish Public Services Ombudsman

Office Holder	Service provided	Current Suppliers	Contract start date	Contract durations (months)	Expiry / review date	Annual Expenditure 2023-2022
SPSO - shared service	Accountant	Adviser - Accountancy Support	01/02/2005	Agreed on termination	Automatic renewal	£15,063.78
SPSO	Advisers - all	Adviser - Clinical Lead	Annual	12	Annual	£13,550.00
SPSO	Advisers - all	Adviser - Learning and Development	Annual	12	Annual	£811.50
SPSO	Advisers - all	Advisers - Environmental Health and Water	Annual	12	Annual	£0.00
SPSO	Advisers - all	Advisers - Health (clinical)	Annual	12	Annual	£196,850.94
SPSO	Advisers - all	Advisers - Planning	Annual	12	Annual	£21,713.03
SPSO	Advisers - Legal Services (casework and non-casework)	Advisers - Burness Paul	04/06/2021	36	01/06/2024	£28,300.00
SPSO	Advisers - Legal Services (casework and non-casework)	Advisers - Anderson Strathern	n/a	n/a	ad hoc	£1,102.80
SPSO	Advisers - SPSO	Advisers - Social Work	Annual	12	Annual	£23,235.81
SPSO	Auditors - External	Audit Scotland	01/03/2023	60	31/12/2027	£25,072.00
SPSO	Auditors - Internal	Wylie Bisset	01/05/2023	36	01/05/2026	£11,520.00
SPSO	Building - Photocopier click charge	Ricoh	06/03/2009	SLA SG	Automatic renewal	£853.22
SPSO	Comms - translation services	Global Language	01/09/2020	36	Expired	£3,091.85
SPSO	Comms - translation services	Global Connects	19/10/2023	36	01/10/2026	£1,087.84
SPSO	Comms - Website maintenance and development service	Rosedean Group	01/04/2020	36	01/04/2023	£16,874.00
SPSO	H&S - Interior plants for office humidity and mental wellbeing	GP Plants	02/02/2022	36	01/02/2025	£2,072.28
SPSO	H&S - Professional advice	Advisers - AAB People	01/09/2022	36	01/09/2025	£2,119.92
SPSO	Independent Customer Service Complaint Reviewer	Cosmo Graham	05/01/2022	36	01/01/2025	£9,671.00
SPSO	Insurance - Life Assurance	MetLife Europe d.a.c	Annual	12	Annual	£9,369.14
SPSO	Insurance - Life Assurance Broker	Broadstone	Annual	12	Annual	£200.00
SPSO	Insurance - Office	Arthur Gallagher	Annual	12	Annual	£7,715.65
SPSO	IT - case management system licence fees/maintenance/development	Computer Application Service (CAS) - Workpro	27/03/2015	SLA	Automatic renewal	£147,928.90
SPSO	IT - services (SCOTS connect charge)	Scottish Government (ITECS)	06/03/2009	SLA SG	Automatic renewal	£128,897.67
SPSO	IT - software (adobe, SAGE, etc)	General software applications	Various	Various	Various	£4,117.19
SPSO	IT - Website Hosting and domains	Rosedean Group	01/10/2022	36	01/10/2025	£6,016.24
SPSO	Payroll Services	Moorepay	01/11/2006	Agreed on termination	Automatic renewal	£11,204.54
SPSO	Postage - Courier Service	Eagle Couriers	16/01/2020	36	Expired; now ad hoc as required	£3,174.55
SPSO	Postage - SPSO freepost/response	Royal Mail	01/12/2018	36	Renewed each term	£2,198.06
SPSO	Telephony - Mobile - Scot Gov Group Contract	Vodafone	01/11/2008	SLA SG	Automatic renewal	£316.01
SPSO	Telephony - Freephone call charges / training	GB Technologies	02/02/2019	60	01/02/2024	£6,643.77
Bridgeside House	Building - Cleaning office and equipment installation, consumables	Mitie Cleaning and Environment	01/12/2022	36	01/12/2025	£34,922.02
Bridgeside House	Building - Cleaning windows	Pro Window	16/09/2022	36	01/09/2026	£1,350.00
Bridgeside House	Building - Council Tax	City of Edinburgh Council	15/08/2018	SLA	Automatic renewal	£131,844.80
Bridgeside House	Building - Electricity supply	Total Energies	01/10/2018	60	01/01/2024	£12,982.11
Bridgeside House	Building - Post collection	Royal Mail	01/12/2018	36	Renewed each term	£1,044.00
Bridgeside House	Building - Post franking machine equipment hire	CF Corporate - Northern Services	03/12/2018	75	01/03/2024	£626.40
Bridgeside House	Building - Post franking machine ink cassettes and maintenance	Northern Services	01/12/2018	72	01/12/2024	£93.60
Bridgeside House	Building - Rent, service charge and insurance	Landlord - C&W Assets	15/08/2018	10 year lease	01/08/2028	£278,344.00
Bridgeside House	Building - Security - CCTV, Intruder/Fire/Panic alarms	IMMS Security Systems	30/03/2023	36	01/04/2026	£468.00
Bridgeside House	Building - Security - Key holder duties	Mitie Security	03/12/2021	36	01/12/2024	£10,882.56
Bridgeside House	Building - Telephony equipment/systems maintenance	GB Technologies	01/02/2019	60	01/02/2024	£22,385.17
Bridgeside House	Building - Waste - confidential paper waste	Paper Shredding Services	01/03/2023	36	01/03/2026	£1,027.43
Bridgeside House	Building - Waste - recycling services	Change Waste (formerly Changeworks)	15/05/2023	36	01/05/2026	£1,564.15
Bridgeside House	Building - Water supply and waste charges	Clear Business	01/09/2022	12	Expired	£4,841.94
Bridgeside House	Building - Water supply and waste charges	Business Stream	01/09/2023	36	01/12/2025	£4,348.33