

SPSO decision report



Case: 201100501, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: review of supervision level
Outcome: not upheld, no recommendations

Summary

Mr C, who is a prisoner, complained because he was unhappy with the way the prison carried out his supervision level review. In particular, Mr C complained because he felt the prison inappropriately considered information that was considered at his last review; the prison failed to provide him with information to allow him to make self representation; the prison failed to apply the flowchart properly and the prison's responses to his complaint were inadequate.

In response to Mr C's complaint, the prison confirmed that the proper process had been followed and that all relevant information had been considered before reaching the decision on what supervision level to assign him. Our investigation confirmed this and we did not uphold Mr C's complaints.