

SPSO decision report

Case: 201002493, Dundee City Council
Sector: local government
Subject: housing statutory repair notices, historic area assessment areas and demolition orders
Outcome: not upheld, no recommendations

Summary

Mr C complained on behalf of his daughter who owned an attic flat in a listed building. The complaint concerned the council's handling of the implementation of a Repairs Notice, the percentage of grant aid to which his daughter was eligible and the council's alleged failure to explain why they deducted some items from the contract as non eligible expenditure. Mr C also complained that the council had used double standards in requiring that his daughter install replacement wooden sash and case windows when other owners had previously installed unauthorised cheaper PVC windows.

We found no evidence of maladministration and did not uphold any aspect of the complaint.