

**Case:** 201003934, South Ayrshire Council  
**Sector:** local government  
**Subject:** handling of application (complaints by opponents)  
**Outcome:** not upheld, no recommendations

### Summary

A supermarket chain applied for planning permission to build a new store opposite Mrs C's home. Mrs C complained that the road outside her property is dangerous and that planning permission was granted without proper consideration of the danger to local residents entering and exiting their driveways. She complained that amendments to the layout of the junction for the new supermarket were not made known to local residents and that the council failed to carry out appropriate and independent assessments of the safety of the road.

We found that the amendments to the plans for the junction were non-material variations to the original plans and, as such, did not require neighbour notification. The developers carried out Roads Safety Audits and we considered these to have been appropriate within the context of the planning process. We did not consider there to be an obligation on the council to carry out further assessments and did not uphold the complaint.