

## SPSO decision report

**Case:** 201100184, Edinburgh Napier University  
**Sector:** further and higher education  
**Subject:** complaints handling  
**Outcome:** no decision reached

### Summary

Ms C complained that although she was accepted on to a university course, the university later told her that she would not be able to complete the course due to her disability. Ms C said that when applying she had declared in her application form that she had cerebral palsy. Ms C also complained about the way in which the university handled her complaint.

Although this is the sort of issue that we might consider further, we decided under Section 7 of the SPSO Act 2002 not to investigate Ms C's complaint as she is now taking legal action against the university.