

SPSO decision report

Case: 201101063, A Medical Practice, Dumfries and Galloway NHS Board
Sector: health
Subject: clinical treatment; diagnosis
Outcome: not upheld, no recommendations

Summary

Miss C was diagnosed by hospital consultants as having fibromyalgia, neurological functional disorder and probable Crohn's disease. She complained that her GP did not accept these diagnoses and subsequently failed to provide treatment for them. In particular, she complained that her GP deleted a range of medications from her prescription list without good cause.

We found that Miss C's GP was not convinced by the diagnoses, but provided treatment in line with recommendations from various consultants. Medication was also withdrawn in line with specialist opinion. We did not consider it unreasonable for the GP to express his concern about the diagnoses to Miss C given that her treatment progressed appropriately.