## **SPSO** decision report



Case: 201203152, Scottish Prison Service

Sector: Scottish Government and devolved administration

**Subject:** policy/administration

Outcome: not upheld, no recommendations

## **Summary**

Mr C, who is a prisoner, complained that prisoners in his part of the prison were treated less favourably than those in another part and that a lack of certain facilities in his part was hindering his progression to less secure prison conditions.

Our investigation found that both parts of the prison were treated in the same way, that the facilities provided were in line with the prison rules and therefore, appropriate, and that what was holding Mr C back from progression was not a lack of facilities but his own ineligibility for it. For example, he had not participated in various necessary courses in prison. We found that the prison acted appropriately in respect of the issues about which Mr C complained.