

## SPSO decision report

**Case:** 201204519, Scottish Prison Service  
**Sector:** Scottish Government and devolved administration  
**Subject:** accuracy of prisoner record  
**Outcome:** not upheld, no recommendations

### Summary

Mr C, who is a prisoner, complained that the prison had sent the parole board a report containing incorrect information, specifically that he had not undertaken any educational work. He also felt that they had provided the board with irrelevant intelligence (adverse information obtained by the prison that affects an individual prisoner). He claimed that the report reduced his chances of a fair hearing and having parole granted.

In response to Mr C's concerns about the educational work, the prison sent a supplementary report to the parole board to correct the information they originally provided. However, they maintained that the intelligence and factual information they provided to the parole board had to be disclosed.

We concluded that the prison had taken appropriate and prompt action to provide the information that was not initially given about Mr C's educational work. This ensured that the parole board had the correct information at his hearing. We did not identify any other inconsistencies and considered that the prison had acted appropriately in disclosing the intelligence information to the board in line with relevant guidance.