

## SPSO decision report

**Case:** 201303515, Scottish Prison Service  
**Sector:** Scottish Government and devolved administration  
**Subject:** downgrading  
**Outcome:** not upheld, no recommendations

### Summary

Mr C, who is a prisoner, complained that the prison did not follow procedures when they downgraded him from less secure conditions to more secure. He also complained about the prison's handling of his complaint.

Prisons are entitled to decide to downgrade a prisoner when evidence is available to suggest that the prisoner may be unsuitable for less secure conditions. We found that the prison followed the proper process and considered all relevant information before deciding to return Mr C to more secure conditions. We were also satisfied that their handling of Mr C's complaint was reasonable in the circumstances.