

SPSO decision report

Case: 201400052, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: hygiene
Outcome: not duly made or withdrawn, no recommendations

Summary

Mr C complained to us about the Scottish Prison Service (SPS)'s handling of his request for access to cell cleaning facilities at the weekends. He was also unhappy with the way the SPS handled his complaint. However, Mr C was freed from prison whilst we were investigating his complaint and did not provide us with a contact address. Although the SPS provided a contact address, Mr C did not respond to our attempts to contact him there, and we had no option but to close our file on his case.