

SPSO decision report

Case: 201403993, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: policy/administration
Outcome: not upheld, no recommendations

Summary

Mr C complained that the Scottish Prison Service (SPS) were unreasonably holding him back from progressing to less secure conditions, and that they had not dealt with his complaints about progression properly. After investigation, we concluded that although Mr C was understandably keen to progress as quickly as possible, his case was being managed appropriately in line with the relevant guidance and taking account of all relevant evidence and information. We also concluded that the SPS had dealt with Mr Cs complaints appropriately. We did not uphold the complaints.