

SPSO decision report

Case: 201405906, Greater Glasgow and Clyde NHS Board - Acute Services Division
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not duly made or withdrawn, no recommendations

Summary

Ms C had complained to us, through her solicitors, about the treatment she had received from the board. However, we learned that Ms C was taking legal action against the board in relation to the events of the complaint. Under the Scottish Public Services Ombudsman Act 2002, it would not be our practice to investigate a complaint where legal action was being taken. The complaint was, therefore, closed without further investigation.