

SPSO decision report

Case: 201501377, The City of Edinburgh Council
Sector: local government
Subject: statutory notices
Outcome: not upheld, no recommendations

Summary

Miss C complained that the council failed until 2014 to notify her of works to her home carried out under a statutory notice served in 2007. She said it was only in 2014 that she was informed of the amount of money that she owed. She also complained that the council failed to follow the correct tendering process when carrying out the works.

We found that the original statutory notices were issued to her agent at the time and it would, therefore, have been the agent's responsibility to pass this information on to Miss C. We also looked at the tendering processes followed by the council and noted that they were not required to follow an open tender process for each statutory notice served. We found that the council had used their major works framework agreement when tendering for this work and that this was in line with their obligations. For this reason, we did not uphold her complaints.