

## SPSO decision report

**Case:** 201507507, Scottish Prison Service  
**Sector:** Scottish Government and devolved administration  
**Subject:** regime and operation of prison  
**Outcome:** not duly made or withdrawn, no recommendations

### Summary

Mr C complained that the conditions he was being housed under were affecting his parole opportunities. He also complained about the handling of a property claim.

During our investigation, Mr C accepted a full and final settlement for the property claim and was moved to a different prison. When we contacted Mr C to advise that we would not be considering his property claim further, we asked him to confirm that he wished to proceed with the investigation of his other concerns, given that he had now moved to a different prison.

Mr C did not confirm that he wanted the investigation to continue and consequently his case was closed.