

SPSO decision report

Case: 201507840, Greater Glasgow and Clyde NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not duly made or withdrawn, no recommendations

Summary

Mr C complained that a hospital unreasonably delayed communicating an abnormal microbiology report to the relevant consultant.

We were satisfied that Mr C had a more appropriate remedy for his complaint and we considered that it would be reasonable for Mr C to use this remedy rather than SPSO. We decided to discontinue our investigation into Mr C's complaint.