

SPSO decision report

Case: 201600871, Greater Glasgow and Clyde NHS Board - Acute Services Division
Sector: health
Subject: clinical treatment / diagnosis
Decision: not upheld, no recommendations

Summary

Ms C complained that the board incorrectly diagnosed her as suffering from bi-polar disorder when she was admitted to hospital in 2004. She was also unhappy that they prescribed sodium valproate which she did not consider should be prescribed to someone of childbearing age.

Although this complaint related to issues which occurred some years ago and would usually be considered to be time-barred in terms of a complaint to our office, as the board had reviewed the medical records last year and advised Ms C that the treatment provided was appropriate, we agreed to look at the diagnosis and decision to prescribe.

We obtained independent advice from two advisers, one of whom reviewed the records for the period of Ms C's admission. We were satisfied that a reasonable diagnosis was made in 2004 and the decision to prescribe sodium valproate to Ms C was reasonable. As a result, we did not uphold the complaints.