

## SPSO decision report

**Case:** 201803425, Dumfries and Galloway NHS Board  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Decision:** not upheld, no recommendations

### Summary

Mr C complained about the care and treatment he received at Dumfries and Galloway Royal Infirmary. Mr C received an injection into his hip for pain relief but the needle was placed in the wrong place causing Mr A pain. Another consultant had to remove the needle and gave a further injection in another place. Mr C said that he continues to suffer pain from the procedure and that he had been unable to return to work.

We took independent advice from an orthopaedic consultant (a specialist in the treatment of diseases and injuries of the musculoskeletal system). We found that adequate consent had been obtained from Mr C and that he was advised of the potential risks and the possibility that the procedure may not be successful. We noted that Mr C had suffered a rare but recognised complication of the procedure. The supervising consultant had to take over when difficulties were encountered and this is normal practice. Therefore, we did not uphold Mr C's complaint.