

## SPSO decision report



**Case:** 201804579, Greater Glasgow and Clyde NHS Board - Acute Services Division  
**Sector:** Health  
**Subject:** clinical treatment / diagnosis  
**Decision:** not upheld, no recommendations

### Summary

Mr C complained about the care and treatment he received from a number of different clinical areas provided by the board. In particular, Mr C raised concerns about the care and treatment he received while he was a patient of the Physical Disability Rehabilitation Unit, the treatment he received from occupational therapy and the treatment of his urine infections and acid reflux symptoms.

We took independent advice from a physiotherapist, an occupational therapist, a consultant urological surgeon and a neurologist regarding Mr C's concerns. We did not find any failings regarding the care and treatment Mr C received.

We did not uphold Mr C's complaint.