

SPSO decision report

Case: 201804932, Renfrewshire Health and Social Care Partnership
Sector: Health and Social Care
Subject: care in the community
Decision: not upheld, no recommendations

Summary

Mr C complained that the partnership failed to take reasonable action regarding the installation of a ramp at his home, failed to provide him with reasonable support and failed to appoint him with a reasonable Self-Directed Support (SDS) budget to cover his needs.

We took independent advice from an occupational therapist and a social worker. We found that the partnership acted reasonably regarding the installation of the ramp at Mr C's home and that there was a reasonable level of communication with him about the installation of the ramp and the necessary planning approval required. We also considered that the partnership provided Mr C with reasonable support and the SDS budgets awarded to Mr C were reasonable.

We did not uphold Mr C's complaints.