

SPSO decision report

Case: 201904733, East Dunbartonshire Council
Sector: Local Government
Subject: Primary School
Decision: not upheld, no recommendations

Summary

C contacted their child's (A) primary school to report concerns about bullying. Two days later an incident occurred between A and other pupils in the school grounds involving a sharp object. C complained to the council about their response to their concerns and the actions they took to safeguard A. Unhappy with their response, C brought their complaint to our office.

We found that the school had discretion to consider what was an appropriate response to allegations of bullying, and the response was in line with policy. We found the actions of the council were reasonable. We did not uphold this complaint.

In relation to safeguarding, we found that the council exercised their professional judgement to assess the risks and put measures in place to mitigate those risks. We did not uphold this complaint.