

## SPSO decision report



**Case:** 201909457, East Renfrewshire Health and Social Care Partnership  
**Sector:** Health and Social Care  
**Subject:** Clinical treatment / Diagnosis  
**Decision:** not upheld, no recommendations

### Summary

C, a support and advocacy worker, complained to us on behalf of their client (A) about the care and treatment that the partnership provided to A. In particular, C complained that A was not given appropriate support during and after their transfer to adult mental health services.

We took independent advice from an adviser in mental health nursing. We found that A's transition to adult mental health services was reasonably planned and carried out. We also found that A was given reasonable care and treatment after their transfer to adult services. We did not uphold the complaint.