

## SPSO decision report

**Case:** 202304640, A dentist in the LanarkshireNHS Board area  
**Sector:** Health  
**Subject:** Clinical treatment / Diagnosis  
**Decision:** resolved, no recommendations

### Summary

C complained that the dentist failed to provide them with a reasonable standard of dental care and treatment, resulting in significant deterioration. C had concerns about x-rays and the dentist's complaint response. Following contact from our office, the dentist offered a resolution which C accepted. Therefore, we closed the complaint as resolved.