

SPSO decision report

Case: 202307268, West Lothian Health and Social Care Partnership
Sector: Health and Social Care
Subject: Kinship care
Decision: resolved, no recommendations

Summary

C, a support and advocacy worker, complained on behalf of their client (A) regarding the partnership's decision not to backdate kinship care allowance. The partnership confirmed that they had reviewed matters in light of new Scottish Government guidance and would be willing to apologise to A and calculate the allowance due. C confirmed that this would resolve the complaint and we closed our investigation.